



IMPORTANT SHIPPING CONTAINER DELIVERY GUIDELINES AND POLICIES

We appreciate your business and are very excited to work with you on your container delivery. While preparing for your container delivery, you will need to spend some time reviewing the suitability of your drop site. Here is a list of important guidelines to ensure a successful delivery.

ROAD SURFACES

Shipping containers are extremely heavy. This heavy load is designed to be driven on a dry, compact surface such as asphalt or concrete. Compacted dirt and gravel are typically acceptable as long as the surface is dry. Unacceptable ground conditions include loose dirt, wet, muddy, or swampy areas, sandy conditions, grass with soft soil, ice, snow, steep inclines or declines, sloping surfaces, drains, ditches, and trenches. Additionally, the drop site and access leading to the drop site must be free of rocks, stumps, debris, and tree limbs that could damage our equipment.

HEIGHT, WIDTH, & VISIBILITY

A minimum height and width of 14 feet is required for moving a container. During the unloading of your container off the tilt bed trailer, up to 20 feet of height is required as the container is being lifted and slid off the trailer. Low hanging tree branches, gates, ditches, or other obstacles can easily damage the components on the truck and trailer, so you need to ensure there is sufficient clearance of both height and width. Limited visibility can create a safety hazard for the driver, so you should plan to have someone on site to act as a spotter if low hanging objects such as electrical wires or telephone cables are potential problems.

40 FOOT CONTAINER REQUIREMENTS:

There must be adequate space to maneuver a 53 foot long truck and trailer as needed at the delivery location. Heavy trucks need more turning radius than normal vehicles and there must also be ample room for the truck to turn around at your property. Once the container is in the specified location, there must be at least 120 feet in a straight line for offload of the container. Making a turn during unloading would result in a change of position of the container and possible damage to the trailer.

20 FOOT CONTAINER REQUIREMENTS:

Less space is required to deliver a 20 foot container, but there still must be 60 feet in a straight line for offload once the container is in place. The same height, width, and visibility restrictions from above apply to 20' container deliveries.

THE DROP SITE:

The drop site where your container will sit should be level and the ground where the truck will park while offloading the container also needs to be level. Your chosen drop site should not require the truck and trailer to move up or down any terrain that is sloping in order to complete a delivery.

When placing the container on the ground, the weight needs to be distributed to the four corner castings. Concrete and asphalt surfaces are excellent choices. Alternatively, hard blocks of wood, railroad ties, or gravel can be placed in the corners to keep the container level and the weight evenly distributed. If the container is not level, the doors will bind (pinch), making them hard to operate.

All site work must be prepared before your container is delivered. Our guarantee is only to deliver to site and drivers will try as best as possible to place in your preferred location as long as our delivery guidelines are met.

PLANNING YOUR DELIVERY:

It is important that your drop site is ready for the arrival of your container. We allot 45 minutes for our driver and to unload your container and complete delivery. Any excess time spent on your site may incur an additional charge of \$95 per hour.

On the day of delivery, our driver will not leave the lot location until your delivery is confirmed via phone. Ensure the path to the drop site is clear with no obstacles blocking the path. When the driver arrives on site, they will walk around the drop site to check it's suitability. If the driver deems the drop site to be unsafe or inaccessible, they will not proceed. We recommend that you consider an alternate drop site for your container (in advance) in the event that your first choice is unsuitable.

In the unlikely event that delivery cannot be completed, and an alternate location can not be agreed upon, the container may be returned to our lot, however your delivery fee will not be refunded.

If the driver cannot drop at your preferred delivery site, they will drop your container at the next closest suitable location. If you refuse delivery for any reason, we will refund the full price of

your container purchase less the delivery charge which will still be due at the time of attempted delivery.

INCLEMENT WEATHER (RAIN, SNOW, THUNDERSTORMS)

Please remember that we are not at your location, so you are the only eyes and ears that we have. If the weather is bad, you must let us know so we can reschedule your delivery. For unsealed delivery roads, when bad weather is forecasted for the day, or your ground is wet from previous precipitation, you must call us to have your delivery rescheduled. Please remember that containers are made of corten steel and it is not safe for our drivers to deliver during lightning.

Problems can easily be avoided by carefully assessing these guidelines. By taking time to ensure that your drop site is suitable, you should have a safe and successful delivery of your container.